

Utilizing TOL SPAC

(Secure Provider Access to CHCS)

Go to Tricare Online and click on the link under "My Health" to access the SPAC area.



My Benefit

TRICARE benefit information for beneficiaries. Learn all there is to know about your TRICARE benefit.

▶ [TRICARE Beneficiaries Enter Here](#)

My Health

Your gateway to the new, improved TRICARE Online for beneficiaries and military staff. Authorized users can schedule & view appointments; access approved health content; access personal health information; use pharmacy tools; check medications; access military staff applications and much more!

▶ [Tricareonline.com Enter Here](#)

Military Health System

Information about the Military Health System (MHS).

▶ [MHS Enter Here](#)



Providers

Information for TRICARE providers.

▶ [TRICARE Providers Enter Here](#)



Pressroom

The latest TRICARE and Military Health System news and information.

▶ [News and Media Enter Here](#)





Welcome to TRICARE Online

TRICARE Online is a secure web portal designed to increase access to care for authorized TRICARE beneficiaries and increase access to information for designated TRICARE physicians and support staff.

Review the Security Disclaimer below for important information regarding the usage of this website. Clicking on the "I Agree" button confirms your agreement to the terms outlined, and allows you to view pre-logout information for this site.

TRICARE Online Privacy and Security Policy

- ▶ Introduction
- ▶ Privacy Act Warning
- ▶ Security of Information
- ▶ Family Members and Privacy
- ▶ Registration and Login
- ▶ The Use of Cookies
- ▶ Password Protection
- ▶ Logging Out

Click on "I Agree" to go to the next screen.

Contact Numbers

TRICARE North Region
(HealthNet)
1-877-874-2273

TRICARE South Region
(Humana)
1-800-444-5445

TRICARE West Region
(TriWest)
1-888-874-9378

TRICARE Overseas (WPS)
1-888-777-8343

DMDC Support Office
(DEERS Eligibility)
1-800-538-9552

TRICARE Mail Order Program
(Pharmacy)
1-866-363-8667

TRICARE Retail Pharmacy
Program



Welcome to TRICARE Online

TRICARE Online (TOL) is a web site that continues to evolve as new tools emerge that are of benefit to our users. Our most recent effort is the introduction of the new face of TOL, with a complete update of the web site. As we continue to grow, we expect some problems to surface. It is our mission to continually look for ways to improve upon how the Military Health System (MHS) takes care of its own.

If you are a user within the Continental United States (CONUS) and experience any problems while using this website, have any questions or suggestions regarding TRICARE Online, please do not hesitate to call Customer Service at 1-800-600-9332 (CONUS), (210) 767-5250 (Direct). Agents are available 24 hours a day to assist you. If you are a user Outside of the Continental United States (OCONUS) please refer to the following link:

[Continue to list of OCONUS Service numbers](#)

On the next screen, click on "Log In" to go to the login screen.



Log In

[Log In](#)

[Forgot Password?](#)
[Register Now](#)

Announcements

Remove Certificate Errors
Click this link to learn how to remove invalid certificate messages.

Remove Certificate Errors from IE 7
Run the program listed here to remove Internet Explorer 7 error



Log In to TRICARE Online

Please log in to your personal homepage by entering your username and password.

Username:

Password:

[Log In](#)

[Forgot Password?](#)
[Register now](#)

Contact Numbers

TRICARE Information Service
(Beneficiary & Program Information)
1-888-363-2273

DMDC Support Office
(DEERS Eligibility)
1-800-538-9552

TRICARE Mail Order Program
(Pharmacy)
1-866-363-8667

TRICARE Retail Pharmacy Program
1-866-363-8779

MHS Helpdesk
(Technical Problems)
1-800-600-9332
210-767-5250

OCONUIS Customer Service

Enter the username and password you were given and click on "Log In"



SPAC: Secure Provider Access to CHCS

Secure Provider Access to CHCS (SPAC) allows authorized TOL Users to log onto CHCS via TOL. This application requires the use of a Java plug in to access the CHCS log in screen.

Select a CHCS Host to log into:

Madigan Army Medical Center

Run SPAC in a Separate window

Select window size Medium

Connect

Quick Links

- [My Home](#)
- [My MTF](#)
- [My Profile](#)
- [Book Appointment](#)
- [SPAC](#)

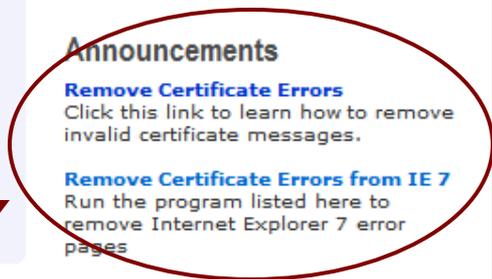
Announcements

- [Remove Certificate Errors](#)
Click this link to learn how to remove invalid certificate messages.
- [Remove Certificate Errors from IE 7](#)
Run the program listed here to remove Internet Explorer 7 error pages

What's New

- [Military Health System News](#)

The first time you come to the SPAC site, you will want to click on the "Remove Certificate Errors" link, whichever applies, to remove any certificate errors that will prevent you from using this service.



SPAC: Secure Provider Access to CHCS

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Select a CHCS Host to log into:

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Run SPAC in a Separate window

Select window size Medium

Connect

If the telnet screen does not respond you will need to download the proper version of Java Plug-in using the provided link. Detailed download instructions are provided below.

SPAC Options

- Display Keyboard Map Help
- View Instruction Set
- View Instruction Set (HTML version)
- Download Free Java Plug-In

Before typing, click in the screen below.

Host Name: Madigan Army Medical Center

- My Home
- My MTF
- My Profile
- Book Appointment
- SPAC

Announcements

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In addition, at your first visit, you will need to at least download the Java plug-in in order to use the SPAC

DoD policies and terms outlined in the center area. Many of courage you to review these policies.



SPAC: Secure Provider Access to CHCS

Secure Provider Access to CHCS (SPAC) allows authorized TOL Users to log onto CHCS via TOL. This application requires the use of a Java plug in to access the CHCS log in screen.

Select a CHCS Host to log into:
Madigan Army Medical Center
 Run SPAC in a Separate window
Select window size Medium

Quick Links

- [My Home](#)
- [My MTF](#)
- [My Profile](#)
- [Book Appointment](#)
- [SPAC](#)

Announcements

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Everyone will have a Host site. This needs to be configured by MID/IT to the location of the CHCS server. Window size comes in Small, Medium or Large. Default is Medium. Generally, you will need to click on "Connect" once and then again.

```
press <ctrl> + <mouse-3> for Menu  
  
Initializing random generator, please wait  
Connected to server running SSH-2.0-Sun_S  
  
Server's hostkey (ssh-rsa) fingerprint:  
openssh md5: 8d:41:75:7f:ed:91:10:2d:0c:6  
bubblebabble: xedom-duket-torag-pipyd-zyke  
  
File operations disabled, server identity
```

MindTerm - Alert

THIS IS A NOTICE OF
MONITORING OF
DEFENSE INTEREST

OK

Google

AutoFill Send to Settings **lenovo**

RelayHealth USAFP Windows

You Are Logged In As: MarshallRC
Last Login: 2007-2-8 07:21:09
Last Failed Login: n/a

Resources

Quick Links

- [My Home](#)
- [My MTF](#)
- [My Profile](#)
- [Book Appointment](#)
- [SPAC](#)

Announcements

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This MindTerm CHCS window will pop up, and then the dialog box will appear. Click on "OK" to finish loading the CHCS window.

```
MarshallIRC@198.49.123.41 <SSH-2.0-Sun_SSH_1.1> [80x24]
*
*      Madigan Army Medical Center CHCS system.
*
*
*  Help with CHCS system problems may be obtained by calling the CHCS
*  operations staff at the following numbers 24 hours daily.
*
*
*      (253) 968-3101 (COM) / 782-3101 (DSN)
*
*
*
*
*
*
*****
If you have an active AHLTA account, your CHCS verify code (password) cannot
be changed in CHCS. It must be changed in AHLTA. File --> Change password.

If an AHLTA account has not been created for you, you can continue to change
your CHCS verify code in CHCS.

Your CHCS verify code should follow the AHLTA rules, which are the following:

The password must be 10-20 characters long AND include at least 2 numbers, at
least one UPPERCASE letter, at least one lowercase letter, and at least one
exclamation point. [For example, Chcspwd94! or CHCSSd94!! or Ch9893936!.]

Press <RETURN> to continue: █
```

Once loaded, the typical CHCS window will appear. Hit Return/Enter until the log-in prompts appear, just like usual CHCS.

```
MarshallRC@198.49.123.41 <SSH-2.0-Sun_SSH_1.1> [80x24]
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FITNESS FOR A PARTICULAR PURPOSE, ARE DISCLAIMED.

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displayed on every copy of the database (both on the diskette itself and in a
text file loaded onto the diskette or onto the Internet), and on all user
manuals and other materials used in connection with the LOINC database.

Volume set: MST      UCI: PRD      Device: ssh/ritpospac01.satx.disa.mil:46549&_FTA5
483:

ACCESS CODE: [ ]
```

Type a question for help

Google

AutoFill Send to Settings **lenovo**

PEPID RelayHealth TOL-SPAC

You Are Logged In As: MarshallRC
Last Login: 2007-2-28 17:40:00
Last Failed Login: 2007-2-8 09:07:35

Resources

Quick Links

- [My Home](#)
- [My MTF](#)
- [My Profile](#)
- [Book Appointment](#)
- [SPAC](#)

Announcements

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This is the typical CHCS Login screen. Use your usual CHCS/AHLTA log-in username and password

```
MarshallRC@198.49.123.41 <SSH-2.0-Sun_SSH_1.1> [80x24]
MARSHALL, ROBERT C (BREM) PATIENTS - ALL 01 Mar 2007
=====
# Patient Age/Sex EMP/SSN Appt. Time
-----
1. 53y F 01-Mar 1120
2. 65y F 01-Mar 1020
3. 6m M 01-Mar 0920
4. 34y F 01-Mar 0820
5. 46y F 01-Mar 1000
6. 42y F 01-Mar 0840
7. 33y F 01-Mar 1040
8. 39y M 01-Mar 0900
9. 27y F 01-Mar 1100
10. 27y F 01-Mar 0940

DESK: < [Find]=Action, [Select]=Browse, [Help]/'? '=help, [F10]/'^ '=exit >
Edit Disp User View coN List Text maC Ord Med Rcr Pat mIsc .up
Manipulate Desktop Patients

You have: Inc TelCon
```

Internet Explorer browser window showing a healthcare portal. The address bar contains "Google". The page header includes "You Are Logged In As: MarshallRC" with "Last Login: n/a" and "Last Failed Login: n/a". A "Resources" section features a photo of medical staff. A "Quick Links" section contains links for "My Home", "My MTF", "My Profile", "Book Appointment", and "SPAC". An "Announcements" section includes "Remove Certificate Errors" and "Remove Certificate Errors from IE 7". A "What's New" section features "Military Health System News".

This is the normal desktop appearance to CHCS. The usual keys from Persona/KEA work in this version...End for Select, etc. Overall, this is a pretty good emulation.

SPAC Options

Display Keyboard Man Help

```
MarshallRC@198.49.123.41 <SSH-2.0-Sun_SSH_1.1> [80x24]

You have incomplete Telephone Consults.

You have incomplete ADM Encounters (Oldest is 08 Jul 05 @ 2300)

Halting at 8:46 am
```

Internet Explorer browser window showing a user interface with navigation icons, search bar, and a sidebar with sections like "Resources", "Quick Links", and "Announcements".

MindTerm - Confirmation dialog box with the text "Do you really want to disconnect from 198.49.123.41?" and "Yes" and "No" buttons. The "Yes" button is circled in red.

When finished with your session, simply Quit like with usual CHCS. You will get this final dialog box. To exit SPAC, simply hit the "Yes" button. You can then log out of TOL or explore some more.